

PRODUCT WARRANTY

1. This warranty is given to the original purchaser of High Pressure Laminates HPL and, High Pressure Compact Laminates HPCL ('product') from Compact Group Pty Ltd ('Compact Group') and continues for a period of 1 year from the date of purchase.
2. Subject to paragraph 3, this warranty covers failure of the product due to a defect in its manufacture or in materials used in its manufacture.
- 3.1 This warranty does not cover failure of the product due to any of the following:
 - (a) an act of God or other natural occurrence beyond Compact Group's control; or
 - (b) damage caused during installation or arising out of defective installation or faulty workmanship; or
 - (c) exposure to moisture, direct sunlight, general discolouration, excessive heat or substances likely to damage the product; or
 - (d) vandalism, accidents, physical abuse, scratches, stains, burns, scuff marks on darker colour surfaces; or
 - (e) the inappropriate use of cleaning products/materials and or solvents/chemicals ; or
 - (f) the use of the product for unsuitable purposes or in unsuitable situations (including but not limited to outdoors).
- 3.2 This warranty does not cover:
 - (a) normal wear and tear; or
 - (b) trivial or insubstantial defect; or any inconsequential damage; or
 - (c) colour and tonal variation, shade, pattern of the product against the sample material, printed or illustrated; or
 - (d) a warranty claim submitted more than 7 days after the defect first became apparent.
4. A warranty claim must be submitted in writing and the original proof of purchase will be required. In the event Compact Group accepts a warranty claim the obligation of Compact Group under this warranty shall be limited to the repair or replacement, at its option, of the defective product with the same product or if that product is no longer available then with a product as close as possible to the defective product and does not include labour charges or any consequential economic loss or loss of profits or damages of any other type.
- 5.1 Compact Group recognises that legislation implies certain warranties on the part of the seller in contracts for the supply of goods (implied warranties).
- 5.2 To the full extent permitted by the legislation the obligations of Compact Group arising out of the implied warranties shall be limited to the obligations referred to in paragraph 4 hereof.
6. This warranty is not transferable.